



## PRIVACY POLICY

QuickWings Pty Ltd ("QuickWings") will utilise endeavours to ensure compliance with the *Privacy Act 1988* (Cth) ("Privacy Act") and the Australian Privacy Principles which are contained within the Privacy Act in order to protect your personal information.

QuickWings privacy policy may change from time to time. You should check this page regularly to ensure awareness of any such changes. A copy of the policy is available on QuickWings website at <http://quickwings.com.au/policies-and-tcs/> or you can request a copy by contacting QuickWings.

By using QuickWings services you agree and consent to the collection, use and disclosure of your information in connection with providing you with QuickWings services.

### Collection and Use of Personal Information

QuickWings will collect personal information from you and other sources to enable QuickWings to provide its products and services to you.

The personal information collected depends on the products and or services provided by QuickWings, but may include:

- contact name and details;
- payment and transaction information (bank and credit card details);
- delivery address or collection details;
- your location;
- transaction, product, services and activity details of purchases, preferences and interactions; and
- details of your communications and interactions.

QuickWings may also collection personal information from third parties including public sources, information service providers and anyone authorised to act on your behalf. QuickWings is not responsible for the privacy practices of any third parties and its policy does not automatically apply to them. QuickWings encourages you to read any third parties privacy policy before providing personal information.

QuickWings may also collect non-personal information about you including, but not limited to, data relating to your activities on our Website (including IP addresses) via tracking technologies such as cookies, web beacons and measurement software or data relating to survey responses.

Information is obtained by QuickWings in several ways, including correspondence, its website, media and other publicly available sources.



## **Security of Personal Information**

QuickWings may collect and store information electronically or in hard copy. Your personal information will be stored in a manner that reasonably protects it from misuse and loss from unauthorised access, modification or disclosure.

While QuickWings endeavours to protect personal information of users of its website, it cannot guarantee the security of information you disclose online. You disclose that information at your own risk. You should be aware that not every method of transmission over the internet or method of electronic storage is 100% secure. You can also help protect your personal information by keeping your account details confidential, use a unique and strong password, limit access to your computer and electronic devices and log out after use. If you become aware of unauthorised access, please let us know as soon as possible.

## **Disclosure of Personal Information**

In providing its services to you it may be necessary for QuickWings to provide personal information obtained about you to organisations or individuals with whom it conducts business.

The disclosure of your personal information may occur in a number of circumstances, including where required or authorised by law.

Your personal information will only be provided to others to the extent necessary to enable QuickWings to carry out your purchases and needs. QuickWings may also release your information when it believes its release is appropriate to comply with the law, enforce its policies, or protect its or others rights, property, or safety. Nonpersonally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

QuickWings does not sell, trade, allow access to or otherwise transfer to other parties your personal information. This restriction does not apply to trusted third parties who assist QuickWings in operating its website, conducting its business, or serving you, so long as those parties agree to keep this information confidential.



## **Marketing Information**

By providing QuickWings with your contact details, you consent to QuickWings contacting you for the purposes of providing you with information from time to time about new products and or services available from QuickWings or other businesses with whom it has a relationship. You may, at any time, opt out or withdraw your consent by contacting QuickWings

You may access or request us to update the personal information QuickWings holds about you. If you wish to access your personal information, please contact us in writing. We may charge a reasonable fee to cover our reasonable costs of locating the information and providing it to you.

## **Privacy Policy Complaints and Enquiries**

If you have any queries or complaints about QuickWings privacy policy, please contact QuickWings at:

<http://quickwings.com.au/contacts/>

## **General**

This privacy policy and your use of QuickWings services, including its website, is governed in all respects by the laws of Western Australia and you agree to submit to the exclusive jurisdiction of the courts of Western Australia. Certain privacy laws in other countries may provide you with certain rights in relation to your personal information that may not be covered under the Australian Privacy Principles. These include the right to erasure, rights to data portability and right to object. If you would like to exercise these rights and you reside in one of these countries please contact QuickWings and it will assess your request.

For information about privacy generally, you may visit the Office of the Australian Information Commissioner's website at [www.oaic.gov.au](http://www.oaic.gov.au).

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